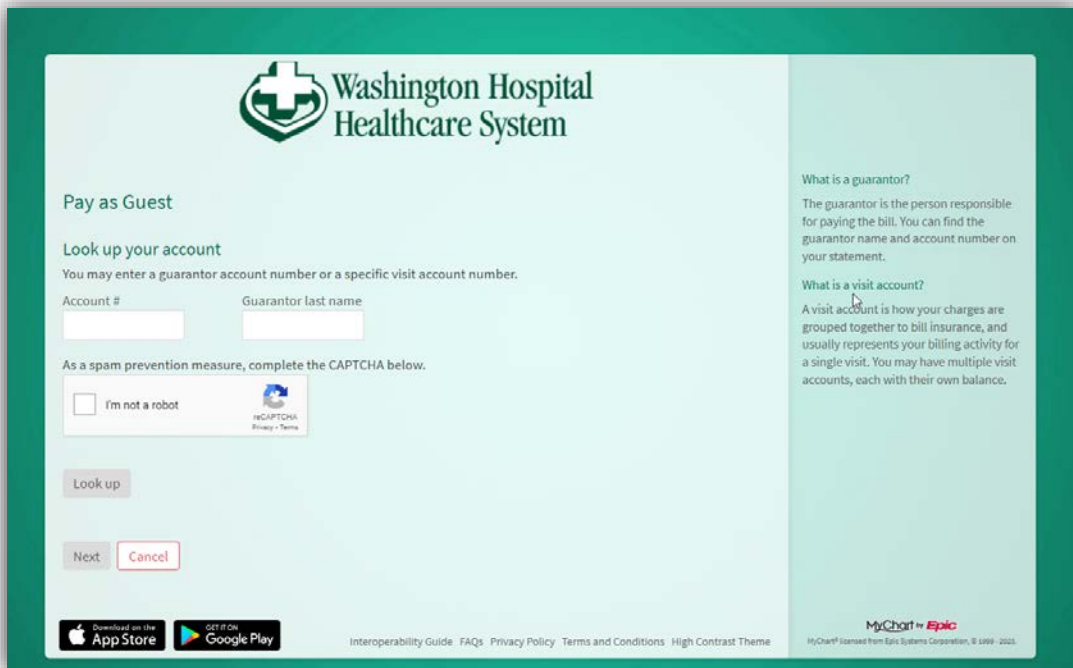
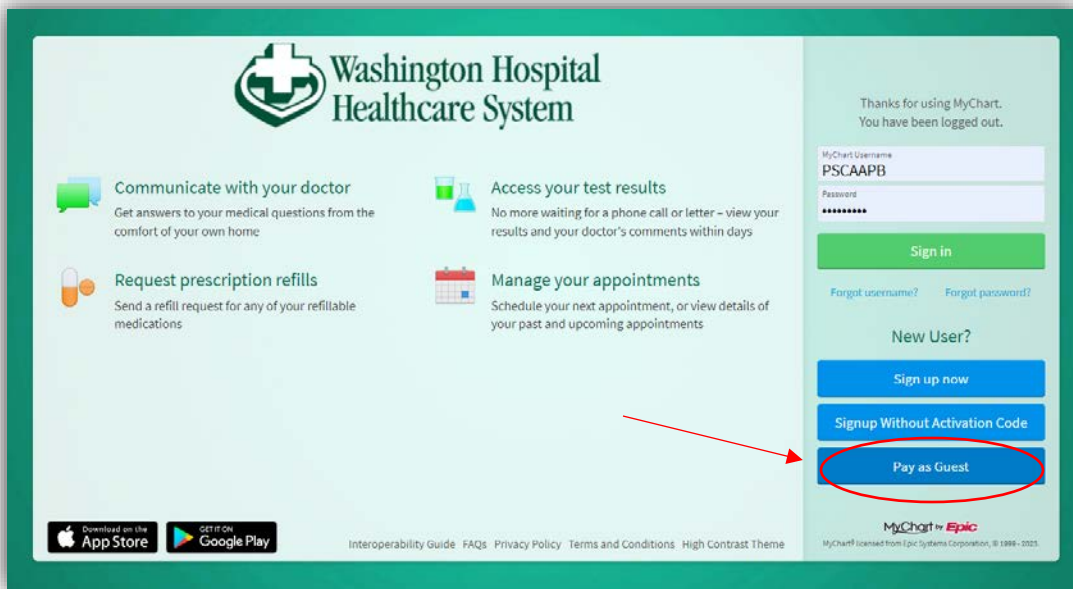


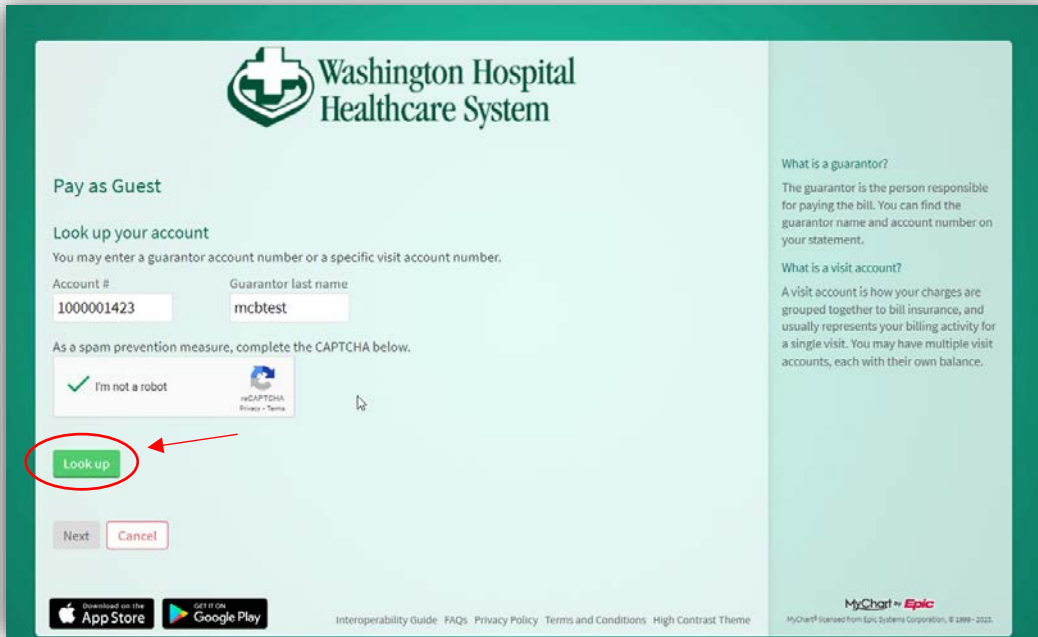
Accessing MyChart Billing and Payment as a Guest

You can make payments online as a guest if you do not have a MyChart account. At the main MyChart page, select “[Pay as Guest](#)” to navigate to the payment portal for guests.

You must have **both** the **account number** and the **Guarantor’s last name**.



After entering both those into their text fields and passing the CAPTCHA, click **“Look up.”**



Washington Hospital Healthcare System

Pay as Guest

Look up your account

You may enter a guarantor account number or a specific visit account number.

Account # 1000001423 Guarantor last name mcbtest

As a spam prevention measure, complete the CAPTCHA below.

I'm not a robot

Look up

Next Cancel

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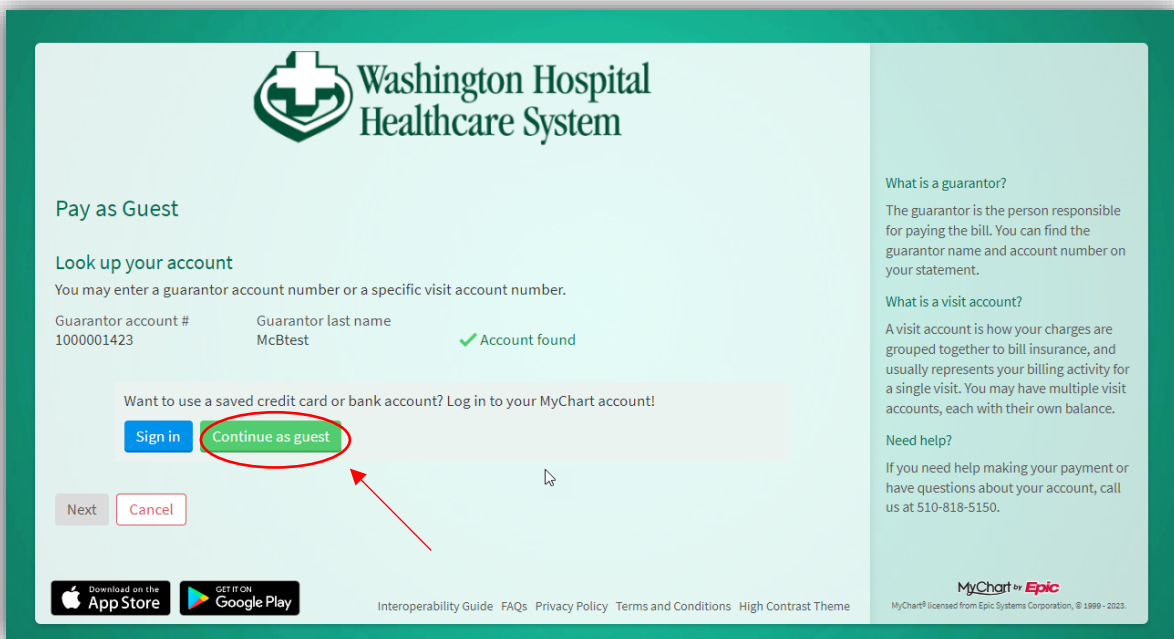
MyChart by Epic

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What is a guarantor?
The guarantor is the person responsible for paying the bill. You can find the guarantor name and account number on your statement.

What is a visit account?
A visit account is how your charges are grouped together to bill insurance, and usually represents your billing activity for a single visit. You may have multiple visit accounts, each with their own balance.

Our system will search for the account associated with the details you provider and if successful, the option to select **“Continue as guest”** will appear.



Washington Hospital Healthcare System

Pay as Guest

Look up your account

You may enter a guarantor account number or a specific visit account number.

Guarantor account # 1000001423 Guarantor last name McBtest ✓ Account found

Want to use a saved credit card or bank account? Log in to your MyChart account!

Sign in Continue as guest

Next Cancel

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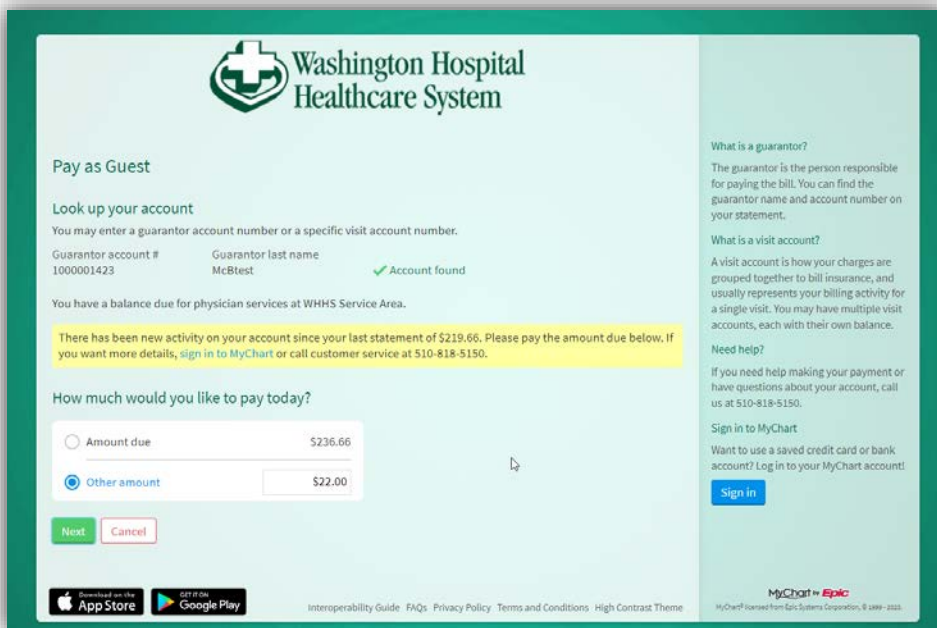
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Need help?
If you need help making your payment or have questions about your account, call us at 510-818-5150.

Select **“Continue as guest”** to move to the next step.

Amount due page is displayed with the option to pay:

- **Amount due:** Payment will be applied at full automatically to the oldest balance due.
- **Other amount:** Enter the amount that you want to pay for this instance.



**Washington Hospital
Healthcare System**

Pay as Guest

Look up your account
You may enter a guarantor account number or a specific visit account number.

Guarantor account # 1000001423 Guarantor last name McBTest ✓ Account found

You have a balance due for physician services at WHHS Service Area.

There has been new activity on your account since your last statement of \$219.66. Please pay the amount due below. If you want more details, sign in to MyChart or call customer service at 510-818-5150.

How much would you like to pay today?

Amount due \$236.66

Other amount \$22.00

[Next](#) [Cancel](#)

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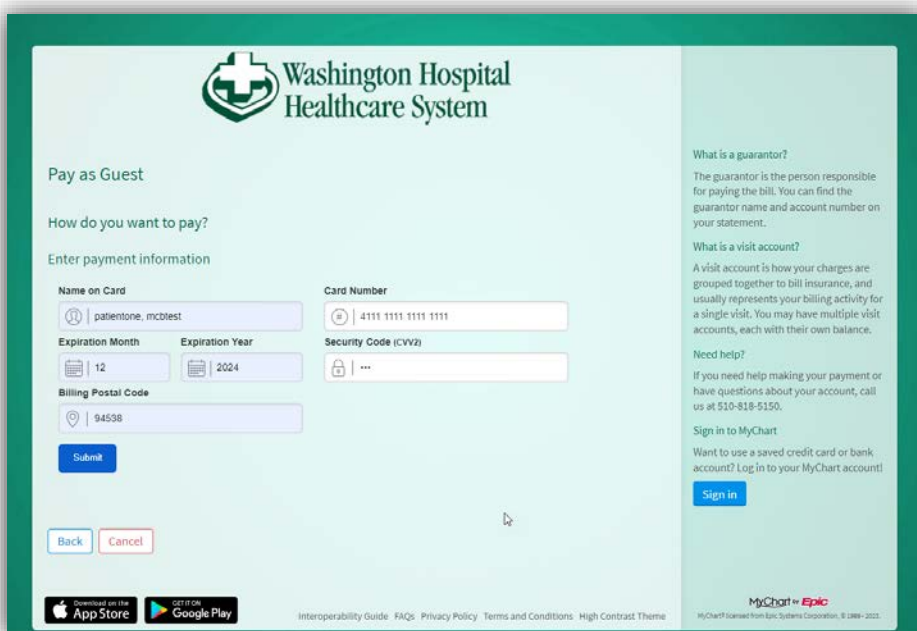
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Sign in to MyChart
Want to use a saved credit card or bank account? Log in to your MyChart account!

[Sign in](#)

Click **“Next”** when after selecting the amount you wish to pay.

Now you will enter in your credit/debit card details. After verifying that everything is correct, select **“Submit”**



**Washington Hospital
Healthcare System**

Pay as Guest

How do you want to pay?

Enter payment information

Name on Card patientone.mcblest Card Number 4111 1111 1111 1111

Expiration Month 12 Expiration Year 2024 Security Code (CVV2) ...

Billing Postal Code 94538

[Submit](#)

[Back](#) [Cancel](#)

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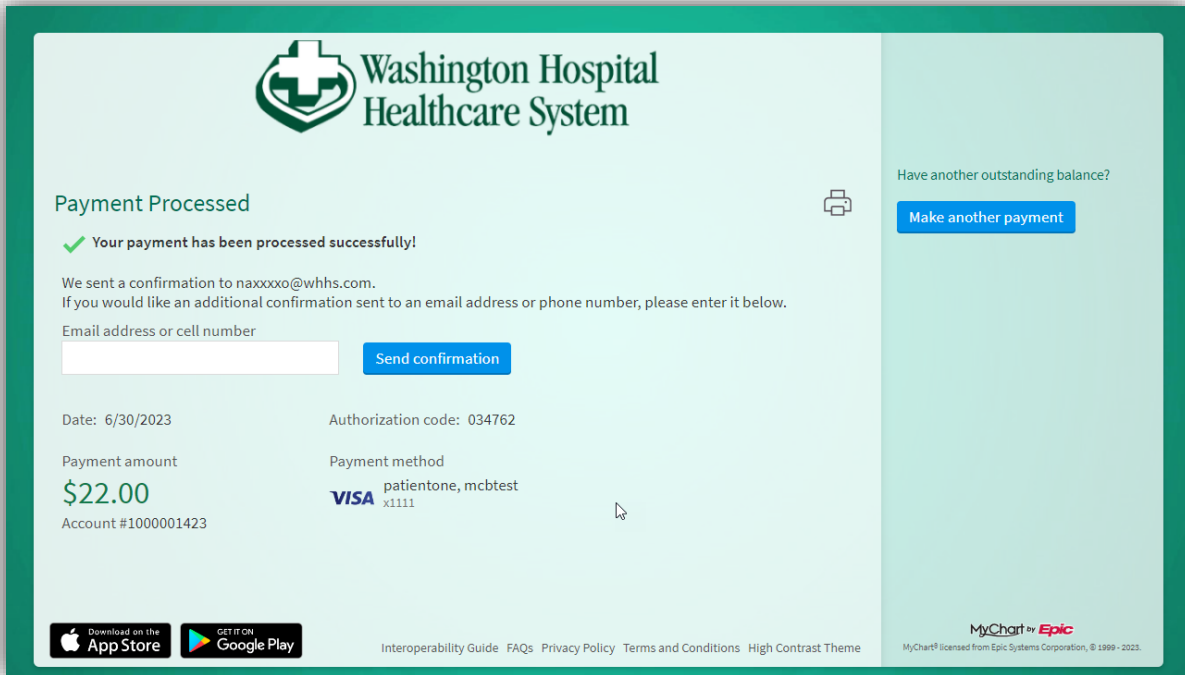
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Sign in to MyChart
Want to use a saved credit card or bank account? Log in to your MyChart account!

[Sign in](#)

When processed successful, you will receive a confirmation page with the text **“Your payment has been processed successfully!”**



You may choose to enter either an email or text-eligible cellphone number to receive confirmation of payment.

For questions regarding your bill, please call our Washington Township Medical Foundation Billing Department for support.

WTMF Billing Department – (510) 818-5150
Business Hours: Monday – Friday, 8AM – 4PM